

# Medium Duty

## EXTENDED SERVICE PLAN

Drive On with Confidence.

### Select the Plan and Coverage You Want for Your Ford Medium Duty Truck\*

| TIME, MILEAGE AND HOURS OPTIONS<br>(Available within New Vehicle Limited Warranty)                       |              |                         |          |                |             |          |
|--|--------------|-------------------------|----------|----------------|-------------|----------|
| Plan Length,<br>Miles or Hours Covered<br>(Coverage ends at the<br>earliest of years, miles<br>or hours) |              | Gas                     |          |                | Diesel      |          |
|  |              | PremiumCARE             | BaseCARE | PowertrainCARE | PremiumCARE | BaseCARE |
|  |              | <b>3 Years</b>          |          |                |             |          |
| <b>Miles</b>   | <b>Hours</b> |                         |          |                |             |          |
| 36,000   | 1,440        | ✓                       | ✓        | ■              | ■           | ■        |
| 48,000   | 1,920        | ✓                       | ✓        | ■              | ■           | ■        |
| 60,000   | 2,400        | ✓                       | ✓        | ■              | ■           | ■        |
| 75,000   | 3,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 100,000  | 4,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 150,000  | 6,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 200,000  | 8,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 250,000  | 10,000       | ■                       | ■        | ■              | ✓           | ✓        |
|  |              | <b>4 Years</b>          |          |                |             |          |
| 75,000   | 3,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 100,000  | 4,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 150,000  | 6,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 200,000  | 8,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 250,000  | 10,000       | ■                       | ■        | ■              | ✓           | ✓        |
|  |              | <b>5 Years</b>          |          |                |             |          |
| 75,000   | 3,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 100,000  | 4,000        | ✓                       | ✓        | ■              | ✓           | ✓        |
| 150,000  | 6,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 200,000  | 8,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 250,000  | 10,000       | ■                       | ■        | ■              | ✓           | ✓        |
|  |              | <b>6, 7 and 8 Years</b> |          |                |             |          |
| 150,000  | 6,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 200,000  | 8,000        | ✓                       | ✓        | ✓              | ✓           | ✓        |
| 250,000  | 10,000       | ■                       | ■        | ■              | ✓           | ✓        |



This brochure is intended to provide general information about a Medium Duty extended service plan offered by Ford Protect. It was printed for the October 2023 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect is a Service Contract from Ford Motor Service Company (License #22-38-3364381).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).



The Ford Protect extended service plan is 100% backed by Ford Motor Company.



Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico.



Limit out-of-pocket expenses.

- Pay only your deductible, if any, per covered repair visit



Ford-authorized parts and service.

- Covered repairs are made with Ford-authorized parts by factory-trained and certified technicians



24-hour Roadside Assistance.

- Towing Assistance (up to \$200 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673



Coverage is 100% transferable.

- If you ever sell your vehicle, the new owner can take advantage of remaining coverage. This could help attract buyers, plus it may bring an INCREASED RESALE VALUE for your vehicle (transfer fee applies).

### The Ford Protect Medium Duty extended service plan gives you peace of mind.

We want you to be completely satisfied with your Ford Medium Duty truck ownership experience. That's where a Ford Protect extended service plan comes in. Make sure your Ford Medium Duty truck has the protection it needs by using Ford-authorized parts and service to keep it running at its best. All this and competitive pricing add up to peace of mind!

#### Coverage includes:

- Repair and replacement of covered components for the earliest of the time, mileage or hours you select
- Failure of covered components due to normal wear, mechanical breakdowns and repairs caused by defective material of covered components

\*Eligibility applies to 2016 Model Year and newer Medium Duty vehicles.

■ Not offered.



## PremiumCARE

MORE THAN 1,000 COVERED COMPONENTS (PARTIAL LIST)



### ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Exhaust (Manifold and Bolts)
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Intake (Manifold and Bolts)
- Oil Pan and Pump
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump



### TRANSMISSION

- All Internally Lubricated Parts
- Release Hubs and Bearings
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts



### REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Bearings (Front and Rear)
- Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler



### STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Electronic Power-Assisted Steering
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Column
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Steering Shaft
- Underbody Linkages and Couplings



### BRAKES

- Anti-Lock Brake Module and Sensor
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Metal Lines and Fittings
- Master Cylinder
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders



### FRONT SUSPENSION AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods



### ELECTRICAL

- Alternator
- Audiophile Sound System
- Charge and Volt Gauges
- Clock (Electric)
- Control Trac® 4WD System
- Driver's Seat Position Sensor
- Dual-Zone Electronic Auto Temp Control
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil and Lock
- Ignition Module (Electric)
- Ignition Switch
- Intelligent 4WD Systems
- Power Mirrors (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Power Running Boards
- Radiator Fan Relay
- Rear Window Power Sunshade
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated, Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper-Activated Headlamps
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)



### AIR CONDITIONING AND HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Instrument Panel Registers and Air Ducts
- Pulley



### HIGH-TECH

- Adaptive Cruise Control
- Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)
- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- Auto Lock and Auto Unlock System
- Automatic Park Assistant
- Blind Spot Info Sys (Electrical Only – Not Mirror or Glass Damage or Bulbs)
- Cross Traffic Sys
- Enhanced Active Park Assist System
- FordLink™ System
- Ford Work Solutions Asset Security (if equipped)
- Forward Sensing System
- Fuel Mixer (Alternative)
- In-Dash Garmin® (Voice-Activated Navigation System (Factory-Installed and Dealer)
- Instrument Cluster (Excluding Dash Pad)
- Intelligent Oil Life Monitor System®
- Keyless Entry System (Excluding Door Handles)
- Lane Depart Warning
- Message Center
- Power Antenna
- Power Door Locks and Retainer Clips (Excludes Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Rain-Sensing Wipers
- Rear Console Refrigeration
- Reverse Camera System
- Reverse Sensing System
- SecuriCode™ Keyless Entry
- SecuriLock® Passive Anti-Theft Ignition System
- Sensor (Alcohol)
- SOS Post-Crash Alert System
- Speed Control
- Stationary Elevated Ride Control
- SYNC® MyFord Touch® (Excludes Software Upgrades)
- Trailer Brake Module
- Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)



### AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Compass & Therm Readout Displays
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)



### SAFETY

- Airbag Module Assy
- Collision Avoidance
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers & Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip-Encoded Key)
- Lock Cylinder and Lock Lever Assy (Door)
- Lock Lever Assy (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Retractor Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Safety Canopy
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Wiring Assy (Airbag)



### EMISSION

- Air Check Valve Assy
- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Barometric Pressure Sensor
- DEF System (Excludes Catalyst)
- ECC Relay Assy
- EGR Control Valve, Pressure Sensor, Regulator Assy, Valve Adapter
- Electronic Throttle Control
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- Mass Air Flow/Intake Air Temp Sensor
- Oxygen Sensor
- PCV Hose Assy, Valve, Vapor Filter
- Reductant Urea Sys
- Temp Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor
- Variable Camshaft Timing (VCT) Phasers

## BaseCARE

84 COVERED COMPONENTS



### ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Injector Pump
- Exhaust (Manifold and Bolts)
- Flywheel
- Harmonic Balancer and Bolt
- Intake (Manifold and Bolts)
- Metal Fuel Lines
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump



### TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case



### REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts (Four-Wheel Drive)
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler



### STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings



### BRAKES

- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Cables
- Parking Brake Linkages
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders



### FRONT SUSPENSION

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Linkage and Bushings
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods



### ELECTRICAL

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator or Breakage
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)



### AIR CONDITIONING

- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Evaporator
- Field Coil
- Pulley

## PowertrainCARE

29 COVERED COMPONENTS



### ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Exhaust (Manifold and Bolts)
- Flywheel
- Intake (Manifold and Bolts)
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump



### TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case



### REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts (Four-Wheel Drive)
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler