Select the Plan and Coverage You Want for Your Ford Medium Duty Truck*

TIME, MILEAGE AND HOURS OPTIONS (Available within New Vehicle Limited Warranty)							
Plan Length, Miles or Hours Covered (Coverage ends at the earliest of years, miles or hours)		Gas			Diesel		
		PremiumCARE	BaseCARE	PowertrainCARE	PremiumCARE	BaseCARE	
Miles	Hours			3 Years			
36,000	1,440	1	1				
48,000	1,920	1	1				
60,000	2,400	1	1				
75,000	3,000	1	1		✓	1	
100,000	4,000	1	1		✓	1	
150,000	6,000	1	1	1	✓	1	
200,000	8,000	1	1	1	\	1	
250,000	10,000				✓	1	
		4 Years					
75,000	3,000	1	1		✓	1	
100,000	4,000	1	1		✓	1	
150,000	6,000	1	1	1	✓	1	
200,000	8,000	1	1	1	✓	1	
250,000	10,000				✓	1	
		5 Years					
75,000	3,000	1	1		✓	1	
100,000	4,000	1	1		1	1	
150,000	6,000	1	1	1	1	1	
200,000	8,000	1	1	1	1	1	
250,000	10,000				1	/	
		6, 7 and 8 Years					
150,000	6,000	1	1	1	✓	1	
200,000	8,000	1	1	1	✓	1	
250,000	10,000				1	1	

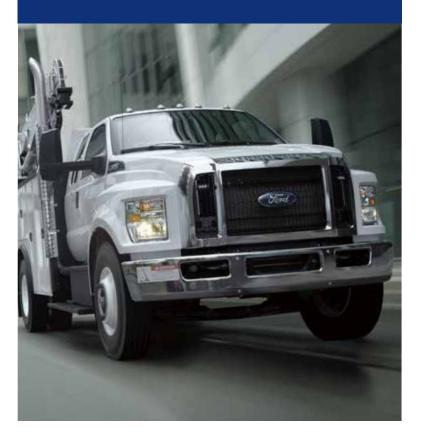
^{*}Eligibility applies to 2016 Model Year and newer Medium Duty vehicles.

■ Not offered.

FORD **PROTECT®**

Medium Duty

EXTENDED SERVICE PLAN





The Ford Protect extended service plan is 100% backed by Ford Motor Company.



Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico.



Limit out-of-pocket expenses.

Pay only your deductible, if any, per covered repair visit



Ford-authorized parts and service.

 Covered repairs are made with Ford-authorized parts by factory-trained and certified technicians



24-hour Roadside Assistance.

- Towing Assistance (up to \$200 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- Call 1-800-241-3673



Coverage is 100% transferable.

If you ever sell your vehicle, the new owner can take advantage of remaining coverage. This could help attract buyers, plus it may bring an <u>INCREASED RESALE VALUE</u> for your vehicle (transfer fee applies).

Drive On with Confidence.



We want you to be completely satisfied with your Ford Medium Duty truck ownership experience. That's where a Ford Protect extended service plan comes in. Make sure your Ford Medium Duty truck has the protection it needs by using Ford-authorized parts and service to keep it running at its best. All this and competitive pricing add up to peace of mind!

Coverage includes:

- Repair and replacement of covered components for the earliest of the time, mileage or hours you select
- Failure of covered components due to normal wear, mechanical breakdowns and repairs caused by defective material of covered components



This brochure is intended to provide general information about a Medium Duty extended service plan offered by Ford Protect. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect is a Service Contract from Ford Motor Service Company (License #42722).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

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October 2023



GAS AND DIESEL MEDIUM DUTY TRUCKS

GAS TRUCKS —

PremiumCARE

MORE THAN 1,000 COVERED COMPONENTS (PARTIAL LIST)



ENGINE

Cylinder Heads Diesel Fuel

Diesel Injector Lines

Pump · Diesel Lift Pump

and Bolts) Flvwheel

 Flywheel Ring Gear Fuel Tank and

Metal Lines

· Gas Injector Lines · Water Pump Harmonic Balancer

All Internally

Lubricated Parts Cylinder Block

Injectors

Diesel Injector

· Engine Mounts · Exhaust (Manifold · Timing Chain

Gas Fuel Injectors · Valve Covers

and Bolt

All Internally

Bearings

TRANSMISSION

Lubricated Parts

Release Hubs and

Torque Converter

Transfer Case

Internal Parts)

(Including All

DRIVE AXLE

Axle Shafts

and Rear)

· Bearings (Front

and Front Axle

Housing for 4x4

(Including All

Locking Rings

(Four-Wheel Drive)

Driveshaft

STEERING

Lines

· Idler Arm

Actuator

Column Lock

Tilt Wheel)

Control Valve

Cooler and Metal

Electronic Power-

Power Steering

Pump/Electric

Power Steering

Assisted Steering

Internal Parts)

· Intake (Manifold and Bolts)

· Oil Pan and Pump · PCM Module

 Radiator · Radiator Fan

(Clutch or Motor) · Seals and Gaskets

 Thermostat Thermostat Housing

Supercharger

Unit (Factory-

Transmission

Transmission

Transmission

Module (External)

· Seals and Gaskets

Constant Velocity

Viscous Coupler/

Flexible Coupler

Pullev Assembly

Steering Column

Housing, Manual

· Steering Gear

(Including All

Internal Parts)

· Steering Shaft

Linkages and

Underbody

Couplings

and Power

Seals and Gaskets

Universal and

Linkage

Mounts

Case

Seals and Gaskets • Transmission

REAR/FRONT-WHEEL-

Drive Axle Housing Joints

Installed)

Timing Chain Cover (Gears or Belt) **Turbocharger**

Lower) (Upper and

> Control Arm Shafts and Bushings

BRAKES

Calipers

Assembly

Anti-Lock Brake Module and

Sensor **Brake Booster** (Power)

Clips Self-Adjusters

Combination Valve · Shaft (Brake Pedal) ETA Pump Hose Springs

Metal Lines and Fittings

Master Cylinder

FRONT SUSPENSION AND

Ball Joints (Upper and

Control Arms Lower)

ELECTRICAL

Audiophile Sound

Charge and Volt

Clock (Electric)

Position Sensor

Electronic Auto

Electronic Ignition

Temp Control

Control Trac® 4WD

Alternator

System

Gauges

System

Module

Fuel Pump

Driver's Seat

Dual-Zone

REAR SUSPENSION

· Linkage and Bushings

Power Mirrors

(Electrical Only -

Not Mirror or Glass

Damage or Bulbs)

Power Running

Radiator Fan

Rear Window

Speedometer/

Odometer

Power Sunshade

Boards

· Parking Brake

Linkage and

Retainers and

Wheel Cylinders

Cables

Spindle and Spindle Supports · Stabilizer Bar · Tie Rods

Auto Unlock System

Cross Traffic Sys Enhanced Active

(Electrical and Mechanical) Starter Motor

Starter Motor Solenoid

(Excluding Spark

Heated Backglass Switches (Electrical Only – (Manually Not Glass Damage Òperated or Breakage) Electrical)

Ignition Coil and Lock Ignition Module (Electric)

Ignition Switch Intelligent 4WD Systems

 Wiper-Activated Headlamps Wiper Motors

Temperature Gauge · Voltage Regulator

Wiring Harnesses

Plug Wires) Intelligent Oil Life Kevless Entry

AIR CONDITIONING AND HEATING A/C Accumulator • Evaporator

· A/C Clutch · A/C Clutch

Bearings A/C Compressor A/C Compressor

Clutch Switch A/C Compressor Head A/C Compressor

Seals A/C Condenser Auto Temp Control

Pulley



· Instrument Panel

Registers and Air

HIGH-TECH Adaptive Cruise Control

Adaptive Headlamp System (Excluding Lamp Housing, Bulbs)

 Air Suspension (Selected Èlectronic Components)

· Anti-Theft Alarm (Factory-Installed) Auto Lock and

Automatic Park

Refrigeration Assistant Reverse Camera Blind Spot Info Sys (Electrical Only – Reverse Sensing Not Mirror or Glass

Damage or Bulbs) Svstem SecuriCode™ Keyless Entry

SecuriLock® Park Assist System FordLink™ System Ignition System

· Ford Work Solutions Asset Security

(if equipped) Forward Sensing System

Fuel Mixer (Alternative) · SYNC® MvFord In-Dash Garmin® Voice-Activated Navigation System

(Factory-Installed ànd Dealer) · Trailer Brake Instrument Cluster Module (Excluding Dash · Unique Hybrid/

Monitor System® System (Excluding Door Handles)

· Lane Depart Warning · Message Center

Winers

Rear Console

Passive Anti-Theft

· Sensor (Alcohol)

SOS Post-Crash

Alert System

· Speed Control

Elevated Ride

Touch® (Éxcludes

Electric Vehicle

(Excluding High-

Voltage Battery

Components

and Cables)

Stationary

Control

Software

Upgrades)

Field Coil

Motor

· Heater Blower

· Heater Control

Assembly

Assembly

Ducts

· Heater Core

 Power Antenna · Power Door Locks and Retainer Clips

(Excludes Door Handles) Power Seat Motors Power Window

(Microchin-Motors/Regulators Encoded Key) · Rain-Sensing

(Door) Lock Lever Asv (Tailgate)

EMISSION

Valve

Lock Lever Retainers, Clips and Brackets

Air Check Valve Asy

Air Control Valve

Air Idle Vacuum

Air Supply Valve

Barometric

DEF System

· ECC Relay Asy

(Hose and Tube)

Pressure Sensor

(Excludes Catalyst)

EGR Control Valve,

Pressure Sensor,

· Electronic Throttle

Storage Canister

Regulator Asv.

Valve Adapter

Control

· EVAP Vapor

AUDIO Antenna, Radio · Controls (Rear Seat)

(Base Assembly) Brackets

SAFETY

Cables and Wiring Cellular Phone. Receiver, Handset, Speaker Assembly and Antenna

(Factory-Installed) Compass & Therm Readout Displays

· Radio (AM, AM/ FM), Speakers,

Digital CD Player, Graphic Equalizer Premium Sound Amplifier (Factory-Installed) Rear Entertainment

System (Factory-Installed)

Module (Passive) Restraint)

Airbag Module Asv

Collision Avoidance Diagnostic Module

Assembly (Airbag) Door Ajar Warning Switch Assembly

Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder

Straps) Head Restraint Retainers & Sleeves (Safety Belt)

Key, SecuriLock®

Lock Cylinder and Lock Lever Asy

· Safety Belt Buckle (Front and Rear) Safety Belt Motor

Drive Assembly Safety Belt Restraint Carrier

 Safety Belt Retractors · Safety Belt Track

Assembly · Safety Belt Warning Chime

Assembly Safety Canopy

· Sensors (Airbag) Shoulder Strap

· Idler Air Control

Knock Sensor

· Mass Air Flow/

Oxygen Sensor

· PCV Hose Asy,

Temp Sensor

VAF Sensor

Phasers

Timing (VCT)

· Vacuum Restrictor

· Variable Camshaft

Intake Air Temp

Valve

Sensor

Track Assembly · Wiring Asy (Airbag)

AWD (Including All Internal Parts) Driveshaft

STEERING

Column Lock (Tilt Wheel)

Control Valve · Cooler and Metal Lines

Valve, Vapor Filter · Idler Arm Reductant Urea Sys (Engine Coolant)

Pump/Electric Power Steering Actuator

All Internally · Oil Pump Lubricated Parts · Seals and Gaskets Cylinder Block Thermostat

 Cylinder Heads Thermostat Diesel Injector Housing Pump · Timing Chain

 Exhaust (Manifold and Bolts) · Timing Chain Flywheel (Gears or Belt)

and Bolt · Intake (Manifold Unit (Factoryand Bolts)

· Metal Fuel Lines · Oil Pan

Cover

· Harmonic Balancer · Turbocharger/ Supercharger

> Installed) · Valve Covers

Water Pump

(Including All

Internal Parts)

TRANSMISSION

· All Internally · Transfer Case Lubricated Parts

Seals and Gaskets

DRIVE AXLE

Axle Shafts

BaseCARE

84 COVERED COMPONENTS

ENGINE

 Transmission Case Torque Converter

REAR/FRONT-WHEEL-

(Four-Wheel Drive) · Rear: Drive Axle Housing and Front · Seals and Axle Housing for Gaskets

4x4 (Including All Universal and Internal Parts) Constant Velocity Front: Final Drive Housing and Rear Viscous Coupler/ Axle Housing for

Flexible Coupler

· Locking Rings

· Seals and Gaskets · Steering Gear

Power Steering

Pulley Assembly

Housing, Manual and Power (Including All

Internal Parts) Underbody Linkages and Couplings

BRAKES Brake Booster

(Power) Linkages · Retainers and Calipers Combination Clips Valve Self-Adjusters

· Master Cylinder · Metal Lines and Fittings

Cables

Ball Joints

(Upper and

Control Arms

(Upper and

Control Arm

ELECTRICAL

Electronic Ignition

Heated Backglass

(Flectrical Only –

Alternator

Module

Fuel Pump

Not Glass

or Breakage)

Radiator Fan

Speedometer/

Ignition Switch

Damage

Relay

Shafts and

Bushings

I ower)

Lower)

Ю

 Springs · Parking Brake

FRONT SUSPENSION

Wheel Cylinders



Bushings Spindle and Spindle Supports

· Stabilizer Bar · Tie Rods

Starter Motor

Solenoid

Switches

(Manually

Operated

Flectrical'

Voltage Regulator

Wiring Harnesses

(Excluding Spark

Wiper Motors

Plug Wires)

Parking Brake

Shaft (Brake

Pedal)



· Starter Motor

Internal Parts)

 Front: Final Drive Housing and Rear Axle Housing for

· Locking Rings

Driveshaft

PowertrainCARE

29 COVERED COMPONENTS



All Internally Thermostat Lubricated Parts Thermostat Cylinder Block Housing

Cylinder Heads · Timing Chain Cover Exhaust (Manifold · Timing Chain and Bolts)

Seals and Gaskets

Seals and Gaskets

Torque Converter

(Gears or Belt) Flywheel Intake (Manifold Turbocharger/ and Bolts) Supercharger Unit

(Factory-Installed) Oil Pan Valve Covers Oil Pump Water Pump



REAR/FRONT-WHEEL-DRIVE AXLE

Axle Shafts (Four-Wheel Drive) Rear: Drive Axle Housing and Front · Seals and Axle Housing for Gaskets

 Universal and Constant Velocity Joints

AWD (Including All Internal Parts)

4x4 (Including All

· Viscous Coupler/

Internal Parts)

Transmission Case

Flexible Coupler



· A/C Clutch A/C Compressor Seals · A/C Condenser

AIR CONDITIONING

 Evaporator · Field Coil

Bearings A/C Compressor

Clutch Switch A/C Compressor

A/C Clutch

Head

A/C Compressor

Pulley