

Drive On with First-Class Service.



Ford Protect PowertrainCARE coverage is 100% backed by Ford Motor Company.

- Service provided at Ford and Lincoln dealerships in the U.S., Canada and Mexico
- Ford-authorized parts used for covered repairs
- Factory-trained and certified technicians

Drive On with Valuable Benefits.



Ford Protect PowertrainCARE coverage is there when you need it with 24-hour Roadside Assistance.

- Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- Towing Assistance (up to \$100 per occurrence)
- Emergency Travel Expense (up to \$1,000 within the first 5 days per occurrence)
- Destination Assistance (up to \$75)
- **Call 1-800-241-3673**

Rental vehicle benefits.

- Standard coverage includes \$60 a day for up to 10 days for covered repairs

Drive On with Key Services.



Key Services is an optional benefit within your Ford Protect PowertrainCARE coverage.† The technology in today's keys/key fobs makes it expensive to replace.

- Your optional Ford Protect Key Services benefit will replace your key(s) and/or fob(s) if they are:
 - Misplaced
 - Damaged and will not work

†Not available for Cab/Chassis and Incomplete plans.

Drive On with Savings.



Ford Protect PowertrainCARE coverage is an affordable way to limit your out-of-pocket expenses.

- Protects you from the rising cost of future repair bills
- Pay only your deductible, if any, per covered repair visit
- 100% transferable, which may increase your vehicle's resale value (transfer fee applies)

For New Ford Protect Plans:

- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time or mileage

For Used Ford Protect Plans:

Vehicles within the New Vehicle Limited Warranty

- Eligible Ford and Lincoln vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty

Vehicles outside the New Vehicle Limited Warranty

- Coverage for Ford and Lincoln vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earliest of time or mileage

For Cab and Chassis/Incomplete Vehicles:

- A variety of time/mileage/hour options and deductibles are available:
 - For Incomplete: within 5 years, 100,000 miles or 4,000 hours of the original in-service date
 - For F-650/750: within the New Vehicle Limited Warranty
- Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles or hours. Your selected coverage expires upon reaching the earliest of time, mileage or hours

0% APR interest-free Installment Payment Plan:



Flexible payment options are available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



FORD PROTECT®

This brochure is intended to provide general information about a PowertrainCARE extended service plan offered by Ford Protect. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

In Florida, Ford Protect is a Service Contract from Ford Motor Service Company (License #42722).

In Texas, Ford Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).

Always consult the Owner's Manual before off-road driving, know your terrain and trail difficulty, and use appropriate safety gear.

FORD PROTECT®

PowertrainCARE

EXTENDED SERVICE PLAN



29
COVERED
COMPONENTS



With a Ford Protect PowertrainCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 10 years or 175,000 miles.

10 years
175,000 miles

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Ford Protect PowertrainCARE extended service plan.

Why Ford Protect PowertrainCARE coverage is such a great value.

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Ford Protect PowertrainCARE coverage. It's clear that this coverage can quickly pay for itself!

Engine*
\$7,063

Transmission*
\$7,919



ENGINE

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Exhaust (Manifold and Bolts)
- Flywheel
- Intake (Manifold and Bolts)
- Oil Pan
- Oil Pump
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

TRANSMISSION

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case

REAR/FRONT-WHEEL-DRIVE AXLE

- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints
- Viscous Coupler/Flexible Coupler

Based on your driving needs, you can customize a Ford Protect PowertrainCARE extended service plan that's right for you.

| NEW PLAN TIME AND MILEAGE OPTIONS Available within New Vehicle Limited Warranty | | | | | | | | |
|--|---------|---------|---------|---------|---------|---------|---------|----------|
| Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage) | 3 Years | 4 Years | 5 Years | 6 Years | 7 Years | 8 Years | 9 Years | 10 Years |
| 36,000 Miles | ■ | ■ | ■ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 48,000 Miles | ■ | ■ | ■ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 60,000 Miles | ■ | ■ | ■ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 75,000 Miles | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 100,000 Miles | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 125,000 Miles | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 150,000 Miles | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 175,000 Miles | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

■ Not offered.

| USED PLAN TIME AND MILEAGE OPTIONS Available beyond the New Vehicle Limited Warranty | |
|--|--|
| Coverage lengths range from 6 months/6,000 miles to 6 years/75,000 miles for Model Year 2010 and newer vehicles. | |

| DEDUCTIBLE OPTIONS | | |
|--|----------|--------------------------------|
| | STANDARD | OPTIONAL |
| New Ford and Competitive-make Vehicle Plans | \$100 | \$0, \$50, \$200, Disappearing |
| Used Ford and Competitive-make Vehicle Plans | \$100 | \$50, \$200, Disappearing |

*These examples are based on an average estimated U.S. retail repair cost for a Ford Explorer. Actual repair costs will vary by vehicle and dealer location.