

## Experience Customization.

Based on your driving needs, you can customize a **Lincoln Protect ExtraCARE** extended service plan that's right for you.

### TIME AND MILEAGE OPTIONS

Available within New Vehicle Limited Warranty

Plan Length or Miles Covered (Coverage ends at the earlier of years or mileage)	3 Years	4 Years	5 Years	6 Years	7 Years	8 Years
36,000 Miles	■	■	✓	✓	✓	✓
48,000 Miles	✓	✓	✓	✓	✓	✓
60,000 Miles	✓	✓	✓	✓	✓	✓
75,000 Miles	✓	✓	✓	✓	✓	✓
100,000 Miles	✓	✓	✓	✓	✓	✓
125,000 Miles	✓	✓	✓	✓	✓	✓
150,000 Miles	✓	✓	✓	✓	✓	✓

### USED PLAN

### TIME AND MILEAGE OPTIONS

Available Beyond the New Vehicle Limited Warranty

Coverage lengths range from 1 year/12,000 miles to 6 years/75,000 miles for 2006 and newer vehicles.

## Experience First-Class Service.

The Lincoln Protect ExtraCARE coverage is 100% Backed by Lincoln.

- ▶ Service provided at Lincoln and Ford dealerships in the U.S., Canada and Mexico
- ▶ Lincoln-authorized parts used for covered repairs
- ▶ Factory-trained and certified technicians

## Experience Peace of Mind.

The Lincoln Protect ExtraCARE coverage is there with 24-hour Roadside Assistance when the unexpected happens.

- ▶ Includes tire change, lockout, out-of-fuel and battery jump-start assistance
- ▶ Towing Assistance (up to \$100 per occurrence)
- ▶ Emergency Travel Expense (up to \$500 within the first 3 days per occurrence)
- ▶ Destination Assistance (up to \$75)

▶ **Call 1-800-521-4140**

**Plus, Rental Vehicle Benefits.**

- ▶ Standard coverage includes \$45 a day for up to 10 days for covered repairs

## Experience Added Security.

Key Services is an available benefit within your Lincoln Protect ExtraCARE coverage. The technology in today's keys/key fobs make it expensive to replace.

- ▶ Your Lincoln Protect Key Services plan will replace or reprogram your key(s) and/or fob(s) if they are ...
  - Misplaced
  - Damaged and will not work
  - Locked in your vehicle

*Not available in all states.*



Lincoln Protect®

# ExtraCARE

Extended Service Plan

### For New Lincoln Protect Plans:

- ▶ Coverage begins with the original in-service date (New Vehicle Limited Warranty start date) and zero miles. Your selected coverage expires upon reaching the earlier of time or mileage.

### For Used Lincoln Protect Plans:

#### Vehicles within the New Vehicle Limited Warranty

- ▶ Eligible Lincoln, Ford and Mercury vehicles that have New Vehicle Limited Warranty remaining at the time of purchase – coverage begins at the signature date and current mileage. Coverage ends at the earlier of the number of months purchased or the number of miles purchased from the expiration of the New Vehicle Limited Warranty.

#### Vehicles outside the New Vehicle Limited Warranty

- ▶ Coverage for Lincoln, Ford and Mercury vehicles beyond the New Vehicle Limited Warranty and all competitive-make vehicles begins at the signature date and current mileage. Your selected coverage expires upon reaching the earlier of time or mileage.

0% APR interest-free Installment Payment Plan with flexible payment options is available when the extended service plan is not included in the vehicle financing; everyone qualifies, making it the smart choice.



Lincoln Protect®

This brochure is intended to provide general information about an ExtraCARE extended service plan offered by Lincoln Protect. It was printed for the October 2018 plan year. Prices and plan details may have changed after the brochure was printed. Plan availability, benefits, coverage and provider may vary by state. Please refer to your plan's service contract for the actual terms and conditions, including a list of covered repairs.

**In Florida, Lincoln Protect on Lincoln vehicles is a Service Contract from Ford Motor Company (License #12118). Lincoln Protect on competitive-make vehicles is a Service Contract from The American Road Insurance Company, Dearborn, MI 48126 (Certificate of Authority #09079).**

**In Texas, Lincoln Protect is a Service Contract from Ford Motor Service Company (License #SCP-165).**



THE LINCOLN MOTOR COMPANY

With a Lincoln Protect ExtraCARE extended service plan, you are protected from unforeseen covered repairs on your vehicle for up to the earlier of 8 years or 150,000 miles.

**8 years**  
**150,000 miles**

That's well beyond the New Vehicle Limited Warranty that comes with your vehicle. Now is the time to protect your investment with a Lincoln Protect ExtraCARE extended service plan.

**Why Lincoln Protect ExtraCARE coverage is such a great value.**

The price for parts and labor to repair many major components can be significant. One repair bill can easily exceed the price of your Lincoln Protect ExtraCARE coverage. It's clear that this coverage can quickly pay for itself.

Engine\* ~~\$5,165~~    Steering Gear\* ~~\$1,520~~    Transmission\* ~~\$5,947~~



Instrument Cluster\* ~~\$1,004~~    A/C Evaporator Core\* ~~\$1,740~~

**ENGINE**

- All Internally Lubricated Parts
- Cylinder Block
- Cylinder Heads
- Diesel Fuel Injectors
- Diesel Injector Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- Flywheel
- Flywheel Ring Gear
- Fuel Tank and Metal Lines
- Gas Fuel Injectors
- Gas Injector Lines
- Harmonic Balancer and Bolt
- Manifold (Intake and Bolts)
- Oil Pan
- Oil Pump
- Radiator
- Radiator Fan (Clutch or Motor)
- Seals and Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Chain (Gears or Belt)
- Turbocharger/Supercharger Unit (Factory-Installed)
- Valve Covers
- Water Pump

**TRANSMISSION**

- All Internally Lubricated Parts
- Seals and Gaskets
- Torque Converter
- Transfer Case (Including All Internal Parts)
- Transmission Case
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts
- Transmission Vacuum Module

**ELECTRICAL**

- Alternator
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Switch
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

**BRAKES**

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- ETA Pump Hose Assembly
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

**FRONT SUSPENSION**

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie Rods

**REAR/FRONT-WHEEL-DRIVE AXLE**

- Automatic Front Locking Hubs (Four-Wheel Drive)
- Axle Shafts
- Rear: Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)
- Front: Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)
- Driveshaft
- Locking Rings (Four-Wheel Drive)
- Seals and Gaskets
- Universal and Constant Velocity Joints

**STEERING**

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Metal Lines
- Idler Arm
- Power Steering Pump/Electric Power Steering Actuator
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkages and Couplings

**AIR CONDITIONING AND HEATING**

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Auto Temp Control (Evaporator)
- Field Coil
- Heater Blower Motor
- Heater Control Assembly
- Heater Core Assembly
- Pulley

**HIGH-TECH**

- Adaptive Cruise Control
- Air Suspension (Selected Electronic Components)
- Instrument Cluster (Excluding Dash Pad, Clock, Audio and Visual Equipment)
- Keyless Entry System (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- SecuriCode™ Keyless Entry
- Speed Control

**100% Backed by Lincoln**

**24-hour Roadside Assistance**  
**1-800-521-4140**

**Pick-up & Delivery Services**

113 Covered Components

High-Tech Components Covered

Rental Benefits

Key Services

Lincoln-authorized Parts

Transferable

Service in the U.S., Canada and Mexico

Lincoln Certified Technicians



DEDUCTIBLE OPTIONS		
	STANDARD	OPTIONAL
New Lincoln and Competitive-make Vehicle Plans	\$100	\$0, \$50, \$200, Disappearing
Used Lincoln and Competitive-make Vehicle Plans	\$100	\$50, \$200, Disappearing

\*These examples are based on an average estimated U.S. retail repair cost for a Lincoln MKZ. Actual repair costs will vary by vehicle and dealer location.